



Longlasting protection against corrosion

GENERAL TERMS AND CONDITIONS

- 1. GENERAL STIPULATIONS** Every works contract is governed by the general conditions set out below, which, mutatis mutandis, apply to the sale of raw materials. Any stipulation to the contrary must be made in writing and expressly accepted by us.
- Unless otherwise stipulated, the offer is not binding on us as regards the price, which is always exclusive of VAT. We have the right to pass on significant cost increases which occurred after the offer was sent and could not reasonably have been foreseen by us. These include, by way of example, fluctuations in exchange rates, the price of raw materials and increases in labour costs. Any additional work not explicitly provided for in the quotation will be invoiced extra. All opinions mentioned in the offer are given for information purposes only and are not binding on us.
- 3. ORDERS** All orders - placed either in writing or orally or by delivery - imply acceptance of our terms and conditions and waiver of the right to invoke its own contractual terms and conditions of purchase. Any order form or delivery note presented to us by the customer shall be signed by us subject to reservation as to the number and/or quality of the goods to be processed.
- 4. DELIVERY AND DELIVERY TIME** We cannot be held responsible for loss or damage to 2% of the goods entrusted to us. When certain parts are handed over to us for coating for the first time, we cannot be held responsible for the loss or damage of ten or 5% of the parts. Non-compliance with delivery deadlines due to an event beyond the control of our company (such as machine breakdown, war, fire, illness) and which prevents the normal execution of the work to be carried out or impedes the regular delivery by our suppliers of raw materials, fuels, etc. cannot be invoked by the customer to obtain damages or cancellation of the contract. The delivery period - which is always mentioned for information purposes - does not commence until the date of receipt by our company of both the goods to be processed and the information required for the proper execution of the work to be carried out.
- 5. TRANSFER OF RISK AND TRANSPORT** Unless otherwise stipulated in writing, delivery always takes place in our factory on the date of the notice given to the customer that the goods may be disposed of: as soon as this notice is given, the customer assumes the risk. Goods travel at the customer's risk, even if they are sold or dispatched carriage paid or transported by us.
- 6. INVOICING AND PAYMENT** The minimum invoice amount is €75 per order and per colour. Our invoices are payable in cash, without discount, at our registered office, unless otherwise agreed in writing. In the event of non-payment by the agreed due date, the total amount of the invoice will be increased, ipso jure and without prior notice, by 10% with a minimum of €125 as fixed compensation. In addition, the total amount of the invoice will be subject to late payment interest of 1% per month, ipso jure and without prior notice. If the customer cancels an order, we may, without prejudice to all our other means of recourse, proceed to invoice the work already carried out by us and/or the goods which we needed to carry out the processing and which we had already ordered from our suppliers.
- 7. GUARANTEE** We guarantee our coverings for a period of six months from the date of delivery. This guarantee will consist of the repair or replacement, free of charge, of any coating found to be defective, provided that the defect is caused by the defectiveness of the material used or by its incorrect application. Any other possible compensation (such as dismantling and/or assembly costs, production stoppage, consequential damage, purchase of new parts) is excluded from the warranty. We accept no liability for the failure of our coating if this failure is caused by defects in the goods entrusted to us for coating. In this respect, we expressly refer to our non-exhaustive terms and conditions of construction.
- 8. TOOLS** We accept no liability for the loss of and/or damage to tools and/or materials made available to us by the customer: even if they have been paid for by the customer, they are our property unless otherwise agreed in writing; in the latter case they will only be returned once the work to be carried out has been completed in full.
- 9. PLEDGE AND RIGHT OF RETENTION** Goods in our possession are to be considered, by express agreement, as pledges and guarantees of our invoices, even for goods previously delivered. In fact, the goods entrusted to us for coating and which have a value equal to those previously delivered, take the place of these delivered goods. In addition, the goods entrusted to us for coating are considered to form part of a single agreement, which may not be divided, even if it is carried out by successive services. With regard to the due dates covered by the bills of exchange, the pledge shall apply to the claims represented by the said bills of exchange until actual payment of the latter.
- 10. SALE OF RAW MATERIALS** With regard to their use and/or application, raw materials are sold by us subject to the same reservations, prescriptions and conditions of a technical and legal nature, which govern our purchases of these products from their manufacturer.
- 11. JURISDICTION** Our contractual relations with the customer are governed by Belgian law. In the event of a dispute, the courts of Antwerp shall have exclusive jurisdiction. However, we have the right to bring the dispute before the court of the customer's domicile.

GENERAL IMPLEMENTATION GUIDELINES

- All sharp edges and burrs must be removed.
- Joints must be continuous and free from pores and slag inclusions. Blisters and weld beads must be sanded. Spot welds and cracks are not permitted are permitted for plasticising.
- Differences in material thickness may not exceed the ratio 1 : 3.
- Defects in the surface resulting from folding, lamination, compression, etc. must be eliminated.
- a) Pipe assemblies with internal fittings may not be correctly lined.
- b) any surface of an S-curve must be visible, and the S-curve must not exceed a maximum length of maximum length of l 1500.
- c) a curve may only be followed by a straight pipe on one side.
- d) a branch pipe is followed by a flanged connection.
- e) loose flanges on a pipe prevent a continuous fitting.
6. The customer provides sufficient clearance to allow for the assembly of a fitting. A gears are essential to avoid scraping the packing when screwing.
7. The customer must provide the necessary fixing devices and, in the case of chemical pre-treatment, drainage holes.
8. In the case of chemical pre-treatment, the customer must supply the parts dry, free of lamination rust or oxides. The rolling crust on the laser cut side is removed.
9. Greases used for deep drawing and oils contained in crimped joints may melt and must be removed.
10. Hook contact points will not be repainted unless expressly agreed otherwise.
11. The customer shall ensure that the goods are securely packaged for transport and shall under no circumstances steel cables or chains. Load points and friction are to be avoided.
12. Special provisions apply to the handling of galvanised material, which are available on request.
13. All consequences of non-observance of these non-exhaustive installation guidelines shall be borne by the customer.

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